



Director's Report
Sechelt Public Library

March 28 – April 24, 2024

By Leianne Emery

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1. Cover Photo

How time changes all things...

2. Highlights for March 7-27

- Insurance Claim to Contents Insurer (Aon) underway and close to being authorized
- Plans being made for show-n-tell of our 6 Cognitive Care Kits (Mary Caros assisting)
- Additional work being done by us for team at Tony Osborne Architecture and Design on Needs Assessment
- Strategic Plan Document in draft form
- Working on BC Province 2023 Statistics
- Completed custom shelving project for junior area (video games, audio books, playaway audio)
- Service Canada / CRA Super Clinic all scheduled and ready to go for Friday April 26

- **Sechelt Library Pop-Up Edition Highlights (March 6 to April 20):**
 - o 5,261+ people into the Pop-Up (March 6 to April 20 – 45 days)
 - o 700 of “I ❤️ Sechelt Library Pop-Up Edition” bookmarks handed out!
 - o 88 CVITP appointments (to end of week)
 - o 54 One-on-one Tech Assistance (to end of week)
 - o Genealogy and Accessibility appointments
 - o Various adult programs successfully held
 - o Service Canada and CRA Super Clinic (scheduled for Friday, April 26)

3. Sechelt Library Pop-Up Edition - offering

We have made some additions to our offerings at the Pop-Up!

What the Sechelt Library Pop-Up Edition currently offers:

- Browsing of all “NEW adult” items
 - o fiction, non-fiction, first nations, graphic novel, large print, book clubs (all - not just “NEW”), DVDs, audio-books, biographies, paperbacks,
- Browsing of all “NEW” teen items
 - o Only 1 shelving location for all (graphic (including manga), fiction, non-fiction)
- Browsing of all “NEW” junior items (catalogues as children’s)
 - o Fiction, non fiction, chapter books, graphic novels, series
- Browsing of all “NEW” children’s items
 - o Fiction, non-fiction, easy reads, read-along, DVDs, picture books, audio, chapter books, series,

- Circulation and Reference staff in person Monday to Saturday 10-4
- Children’s Play area including puppet theatre (see photo below)
- **6** Comfortable seats for reading
- **4** Newspapers
- **106** Magazines (other than for children)
- **9** children’s magazines
- Study Area
- OPAC (library catalogue)
- Seed Station
- **65** Pamphlets for law issues, community resources, new to BC
- Room for programming, one-on-one appointments (CVITP, tech genealogy, accessibility), meetings
- Marketing material for programs and services
- **7** KOBOS – preloaded themed (teen reads, staff picks, Canada reads, festival of the written arts, graphic novels, mystery and suspense)
- **27** STEAM Kits



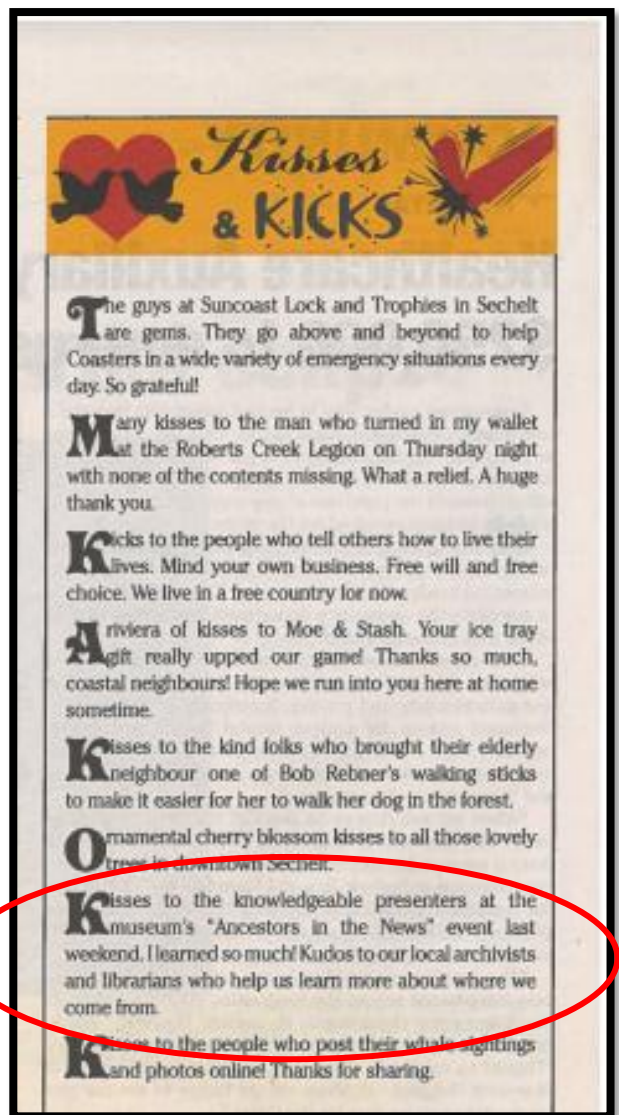
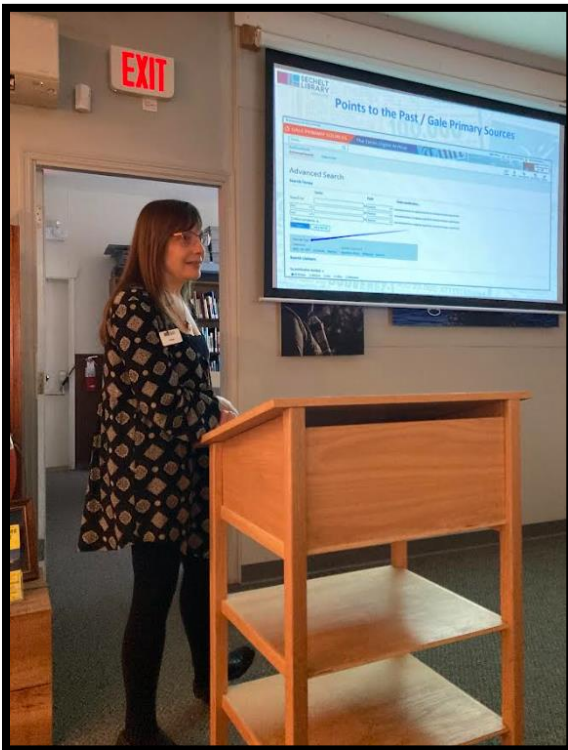
Above: Some of the adorable YMCA daycare kids having fun at the Sechelt Library Popup Edition! They also frequently come to our back staff door (the “secret door” and really enjoy speaking with all our librarians!

What we are still offering at the main Sechelt Library:

- Staff available via phone and at the library staff entrance Monday to Saturday
- Hold placing and holds pickup
- Surprise Package requests and pickup
- All Interlibrary loans (sending and receiving)
- Memberships in person and via online
- Returns both at the back door in person and through the new external return bins

4. Programming

Teresa Eckford from our library, Allie Bartlett from the Sunshine Coast Museum and Archives and Lise from Gibsons Library hosted “Ancestors in the News” at the Museum on March 23, 2024. Their joint presentation was very well received by the many who attended and they even got a Coast Reporter KISS! Teresa is very knowledgeable about ancestry and all of our Sechelt Library resources and also does on-on-one appointments with anyone who wishes to be tutored in their family search. We are hold an official designation as a Family Search Affiliate Library.



Opinion

CoastReporter

5485 WHARF AVENUE
SECHelt, VON 3A0

Main Switchboard: 604-885-4811

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OPINION

The internet doesn't last forever

On the RECORD
Kelli Bartlett



When I was growing up — in one of the first generations posting all the mundane details of our lives online — parents and the news warned us that what we shared would be online forever.

But, as it turns out, the internet doesn't last forever. Last weekend, I attended the Sunshine Coast Museum & Archives' "Ancestors in the News" talk in partnership with librarians from Gibsons and Sechelt. One of the big takeaways was that just because something is online now that doesn't mean it always will be. Case in point: some of the videos I produced for a community newspaper less than 10 years ago are no longer available online and I regret not keeping a copy for myself.

As we saw when Meta began blocking Canadian news last year, posts were scrubbed from Facebook profiles of media outlets and links can no longer be shared. News is still published and can still be searched outside of social media, but a report from the Media Ecosystem Observatory saw engagement drop by 90 per cent on Canadian news sites. Thankfully, readers have gotten pretty clever with finding workarounds.

Even with digitized collections, the presenters noted,

the copyright holders could revoke permission and remove their materials. And some collections can only be viewed in person.

Open on a table laid a copy of the *Sechelt Express*, one of the Coast's several newspapers long out of print. The issue, published in 1998, had articles on subjects that are still relevant today. That week they asked Pender Harbour residents if they would be willing to pay a tax increase for transit between Madeira Park and Sechelt. Advertisements boasted prices that would

make the homebuyers and renters of today yearn for a time gone by.

And there's a lot of information that never makes it onto the internet. See my story about the Tetrahedron Outdoor Club's efforts to scan all of the cabin guest-books dating back to 1987. Flipping through those pages, I wondered if any of the visitors thought they'd see their own handwriting preserved and uploaded as part of a historical record. I'm sure for some it will be a blast from the past, helping to sharpen a memory of some misadventure that's become fuzzy over the years.

They say news is the first draft of history. As both continually evolve, our understanding of where we come from and what could be next shifts.

At the museum in Gibsons, the librarians highly recommended starting your own archive for records you hold dear.

Since I started my career I've seen that advice play out, as people cut stories out of the paper to be framed or stuck to a fridge. It's important to hold onto what matters (unless you're like Patrick Mark, and need some kindling for the fire. In that case, feel free to burn this after reading).

5. CRA / Service Canada Super Clinic at Sechelt Library

Our second CRA/Service Canada Super Clinic will be coming to Sechelt Library on Friday, April 26th!




Service Canada and CRA "Super Clinic" at Sechelt Pop-up Library

Friday, April 26
10am-3:00pm
Sechelt Library Pop-up Edition in Trail Bay Mall

Representatives from Service Canada and the Canada Revenue Agency (CRA) will be offering services at Sechelt Library on this day. **No Registration Required. First come first served.**

Sechelt Library hopes to host Service Canada and CRA "Super Clinics" quarterly throughout the year to help Sunshine Coast patrons have additional access to these crucial services.

One-on-one assistance for our patrons with Service Canada and CRA issues such as:

- Canada Pension Plan/ Old Age Security
- Canada Pension Plan disability benefits
- Passport information (can review information but cannot process applications)
- Support for apprentices
- Social Insurance Number (SIN)*
- What benefits and credits are available
- How benefit payments are calculated based on your tax return
- How and when to apply for benefit payments
- CRA services that might be available to you

* If you need a SIN, please bring: your birth certificate, certificate of Indian Status and any other forms of federal or provincial identification you may have.





6. Friends of the Library

Kudos to all those amazing volunteers that work at the well-loved Friends of the Sechelt Library Book Faires". Due to flood issues, the book faires are currently being hosted at different locations.

Seaside Centre March Book Faire = \$2453 (over 3 days)

Seniors Centre April Book Faire = \$1108 (over 2 days)

7. Building Remediation with the District of Sechelt

The District of Sechelt will be tendering the official RFP for Phase 1 remediation on the South side of the building very shortly. This has been separated from the previous package of Phase 1 and 2 together.

The next DOS Committee of the Whole (COW) meeting where further remediation and plans for the tower (Phase 2) combined with possible extension options will be discussed on Monday June 24th. Our Needs Assessment will be completed by then as well and Tony Osborne from TOAD will be speaking.

8. Building Flood Restoration

After some lengthy delays with the insurance provder and costs associated with the electrical portion, HiTech Electric from Vancouver commenced electrical work in our building on Monday April 22. YEAH!

HiTech is also doing additional work above the Flood remediation electrical work (for which we will pay) to give us additional electrical outlets and data ports in a few areas of the library (all at the front). This is a great opportunity to have the work done as the walls are free and clear of all attachments. They are completing most of these additional requests but a local contractor will complete the data port installation.



9. New Flood Restoration Timeline



Sechelt Library Restoration and Service Update Monday April 22, 2024

Restoration Process:

As a result of the building flood which occurred on January 17, 2024, Coast Wide Restoration is overseeing the restoration process for the Sechelt Library, the public washrooms, the building foyer and the District of Sechelt spaces. The timeline has been updated as follows:

1. Initial remediation (**complete**)
2. Building insurance authorization process (**complete**)
3. Insurance finance and supply purchasing (**ongoing**)
4. Building restoration (**commencing late April +9 weeks**)
 - a. Electrical
 - b. Drywall
 - c. Painting
 - d. Finishing
 - e. Carpet cleaning and anti-microbial treating
 - f. Reinstall all shelving and attachments
 - g. General Cleaning
5. Sechelt Library Pop-up Edition (in Trail Bay Mall) moving back to main library and reorganization of entire main library (**+2 weeks**)

Anticipated Closure Duration:

From April 22, 2024, we now anticipate approximately 11 weeks before re-opening (early July). This timeline is still subject to change.

Sechelt Library Pop-Up Edition and Sechelt main Library:

During flood remediation process, the Sechelt Library will continue to serve our community with select services from each of these two locations:



10. Meeting with TOAD

We continue to work with Tony and his team at Tony Osborne Architecture and Design (TOAD) on providing specific items they are requesting from us. We have spent quite a bit of time thinking carefully through the questions and giving professional answers. This will move the draft, which we saw last week, to a more final version soon. Note - this will not be a 30+ page type document (very expensive) but a fairly succinct Needs Assessment for purposes of having a basic but professional assessment on what our library's needs actually are. We want to stand on professional footing with the DOS and, as well, it is a professional assessment with which to base future decisions on.

11. Insurance Claim - Contents

Our official insurance claim for the contents lost during the January 17th flood was submitted and we have subsequently provided additional documentation on original purchase details for one of the more expensive technologies damaged during the flood. To date, we have still not had official approval.

12. Changes in the teen and junior sections

We had the top sections and the two ends of this long shelving unit replaced by our carpenter as these were damaged by the flood and could not be fixed in a professional enough manner. The top and sides were previously light tan (with lots of bubbling due to water damage) and now the new ones are black.





A secondary change we wanted to make, and one that has challenged us for a while is improving the section on the top right of above photo with improved shelving. Prior, it was a haphazard, non-matching mess (MDF, weird shelf holding nothing and Canadian tire crates to house the video games) – and it didn't even accommodate all the items properly.



The new shelving unit will also match the graphic novel shelf (currently missing in photo but goes on the left). This area has always lacked sufficient light, so we are having the electricians add additional LED's above in the ceiling.

13. Marketing for our Library Programs

There was a comment made during our Strategic Planning session with Goldenhour whereby our marketing for library programs was discussed. This is an area that, to us, it seems effort does not always equal reward - but we always make our best effort and continually strive to make improvements. I created a list of current marketing avenues that we use and we, as staff, are going to put our heads together to try and think of additional ideas.

This current list is written here to see if any of our Board members can also think of additional areas we could benefit from. We are always open for great ideas!

Current Marketing:

Library Website:

Library Website Events page
Library website homepage banners

Physical Calendar of Events:

Large Monthly calendar in the library entrance (all events)
Large Monthly calendar in the children section (kids events only)
Large glass frame outside the library main entrance door (half DOS / half Library)

Monthly Program Brochures:

Monthly Brochures in the library entrance
Monthly brochures at both circulation and reference desks

Specific Event Information 1/4 page take-homes:

Small info handouts on individual events at library entrance under calendar
Small info handouts on individual events at circulation and reference desks as well as near "holds"

Newspapers:

Coast Reporter Events Online (all)
Coast Reporter Events in the actual Newspaper (sometimes sporadic as to what they print)
Paid Advertisements (sometimes)

Coast Cultural Alliance

Activities email
Activities online

Sunshine Coast Resource Centre

Ask Angie Column (from the SSCRC) in the Coast Reporter – very specific events if she wants to
SSCRC Seniors Update Newsletter (when appropriate)
SSCRC Regular Email newsletter (when appropriate)

Social Media:

Social Media - Sechelt Library Instagram

Social Media - Sechelt Library Facebook
Social Media - Sechelt Library X (formerly known as Twitter)
Social Media - Sunshine Coast Events Facebook (sparingly)
Social Media - FYI Sunshine Coast Facebook (sparingly)

Email Newsletters:

Children's Monthly Email Newsletters (for those who signed up for our children's email list)
Adult Monthly Email Newsletters (one has gone out and we are preparing for website addition for ongoing signups)

Elder College:

Events drop down menu – goes to “Libraries” – which clicks to our home page and events calendar

14. District Hand Me Downs

We have now obtained four Dell OptiPlex 5050 micro units from the District of Sechelt. These units, originally costing the District approximately \$950 back in 2019, were due to be disposed of by the District but were offered to the Library instead. Hmmmm....

Sechelt Library is now re-using the four of them as follows:

1. Installed to replace Janette’s laptop workstation
2. Installed to replace Lorinda’s laptop workstation
3. RAM and HDD will be upgraded at a cost of \$125 and used in the teen section to replace a refurbished Lenovo laptop that was manufactured in 2013/2014 and acquired by the library in approximately 2019 through TechSoup.
4. RAM and HDD will be upgraded at a cost of \$125 to replace the outdated Reference computer used by staff at the reference desk.

Hmmm.



15. Advocacy for Libraries

A note to me from Adam Shephard, DOS council:

“Good morning Leianne,

We are back from the Association of Vancouver Island & Coastal Communities conference in Victoria this last week, voting on a number of measures to press the Provincial government for additional funding. One of the motions (R39) was on additional funding for libraries:

Therefore be it resolved that AVICC call on the provincial government to recognize the evolving and challenging situation for public libraries as well as their unique role as community spaces, and increase annual core funding for libraries to \$30 million in keeping with the request made by the BC Public Library Partners and the recommendation of the province’s Select Standing Committee on Finance and Government Services.

The motion was approved and will now go over to UBCM to adopt (hopefully!).

16. Center for Equitable Library Access (CELA)

At their request, Janette H has been working with CELA to help them gather intel on library staff experiences when working with accessibility related issues and the offering of CELA services in their communities. This information sharing is invaluable to any company truly wishing to offer the best service and product possible.

In case you do not know anything about CELA and their services for people with print disabilities, here is the website: <https://celalibrary.ca/>

Janette assists many of our sunshine coast residents with these services and more. If you know of someone with a print disability, please send them to Janette for a one-on-one information session.

17. Kicks and Kisses / Comments

From the Friday April 5, 2024 Coast Reporter.

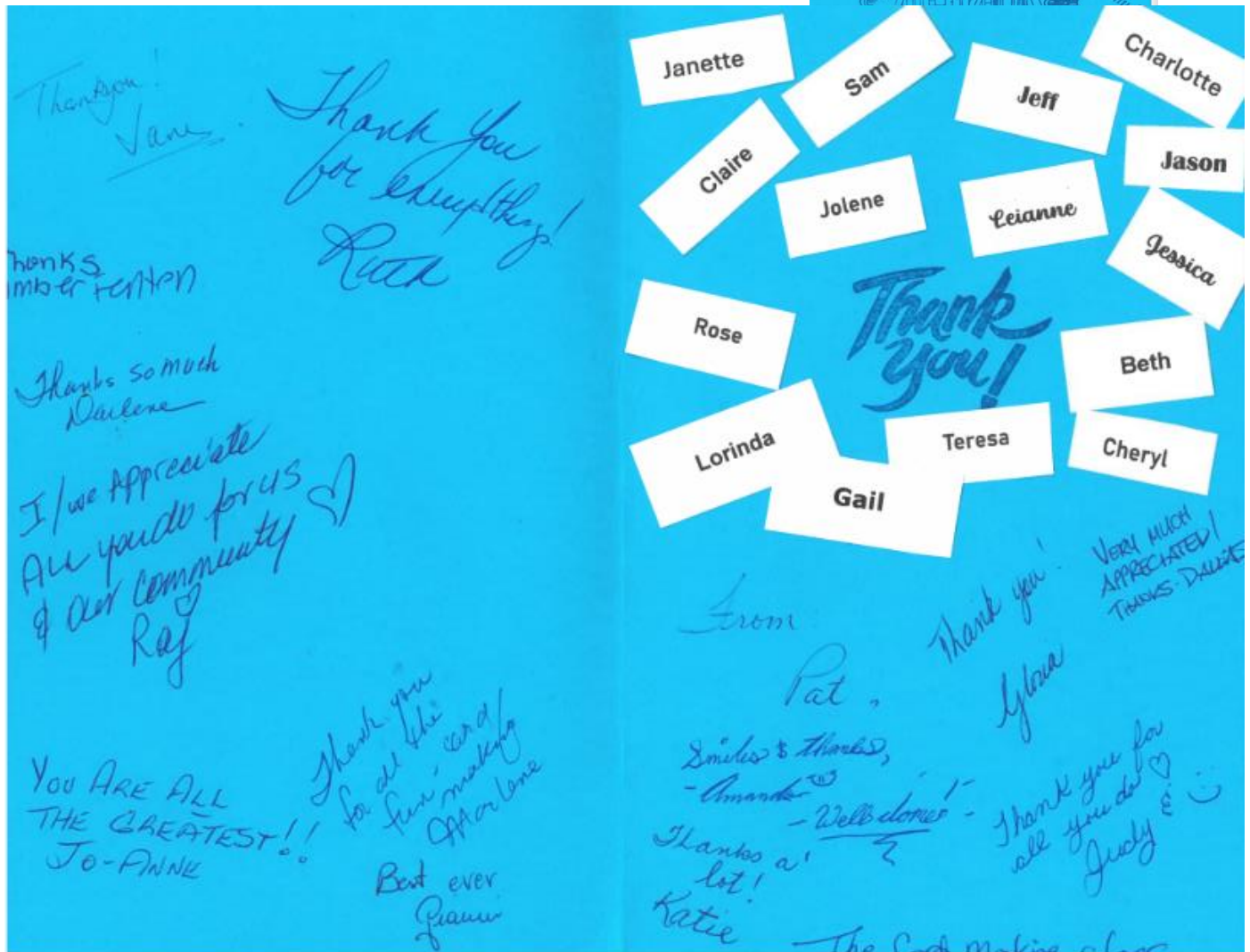


A great shout out by a patron. It is to show appreciation for the volunteers (Terri F and Louis L) who work with us on the Community Volunteer Income Tax Program (CVITP) for all Sunshine Coast citizens.



Director's Report

A thank-you to Sechelt Library from all those in Ruth's Card Making class! How thoughtful...





Kisses & KICKS

Kisses to the volunteers who do income tax returns for low-income people. I really appreciate having mine done. Thank you.

Pages and pages of kisses to all the students, staff and families at Halfmoon Bay Community School for making our first Read-a-Thon fundraiser such a success! Additional kisses to the Sunshine Coast Literacy Coalition, Talewind Books and Thorpe Family for their generous support.

Kisses to all of the phenomenal community members who've volunteered their time, energy, and expertise to the Sunshine Coast Foundation over the last 20 years! Extra special kisses to our exceptional volunteer-led board of directors who bring their passion, wisdom, and guidance to our small but mighty team.

A big thank you to Dr. Dre and other staff at the Sunshine Coast Dental Group for making possible a last-minute crown replacement. Much appreciated!

Kicks to the person who can't read the sign on Kevins Road – it IS a private road, part of a strata. You may notice it is not plowed by Sechelt, we have to pay for the plowing and up keep of this road. Please use Tyler or Oracle.

Kisses and thanks to Luanna, the kind and always pleasant washroom attendant at Claytons Mall. I have seen messes you've cleaned for the benefit of us all. I hope you are being well compensated for your dedicated work.

Coffee kisses to Louise at Salish Soils! Your customer service was above and beyond! Thank you for the piles of dirt and double double!

Kisses and many thanks to Charlotte, Jason and everyone that works in the pop-up library in the Sechelt mall. Your friendly help and enthusiasm is very much appreciated.

Kisses to all those folks on Trail Avenue who move their garbage bin out of the bike lane as soon as possible to not block cyclists.

Kisses and deep gratitude to David, David and Carol who helped me when I fractured my hip in lower Gibsons. They stayed until the ambulance came and were so kind.

Kisses to the SC Film Society for all the presentations this year. Mr. Dressup is an excellent movie, Ernie Coombs was a beautiful spirit. Also kisses to Raven's Cry owners and staff, thanks.

From the April 19, 2024 Coast Reporter.


18. With fond memories...

Not only was Dan Fivehouse a past Sechelt Library Board Chair and active “Friends of the Sechelt Library” volunteer, he was a staff-favorite patron. Whenever Dan saw me, he would always say, “how ya doing kiddo”. Dan always had a kind word to say to all of us – and who could forget his wonderful tomato plants! We all have unique memories of him and we will remember him and all his contributions to our library world and in life with great fondness. His unexpected passing hit us all hard and we will miss him dearly.

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COASTREPORTER.NET

1105 Obituaries 1105 Obituaries



Daniel John Fivehouse
January 31, 1946 - April 6, 2024

Dan was born in Hawthorne, New Jersey to parents Dan and Margaret along with brothers Robert and Tom. At the age of 23, Dan moved to Vancouver, BC. In December, 1988 he married Sandra Friedman, his best friend and the love of his life. In 2003 they moved to Sechelt, BC.

Dan was very active in the Sunshine Coast community. He was on the Board of Habitat, on the Advisory Planning Commission and was a former chair of the Library Board. Recently he was a key member of the Friends of the Library.

Dan was loved and respected and will be greatly missed. There will be no funeral by request. At some point there will be a celebration of life.